



# Blackboard Collaborate Launcher for Mac OS X

## What Is the Blackboard Collaborate Launcher?

The Blackboard Collaborate Launcher is a software application for Mac OS X 10.8.4 and higher. The Launcher provides a convenient and reliable way for you to access your Blackboard Collaborate web conferencing sessions and recordings.

Beginning Sunday, October 5, 2014, all Mac users on OS X 10.8.4 or higher will receive a prompt to download and install the Launcher when logging in to a live or recorded ClassConnect session, or when visiting a ClassConnect Configuration Room. Downloading and installing the Launcher is easy and will only need to be done one time.

Because the initial download may take some time, we recommend that you install the Launcher **before your first live session scheduled for Monday, October 6, 2014.**

Please select the instructions for your browser type:

- [Chrome](#)
- [Firefox](#)

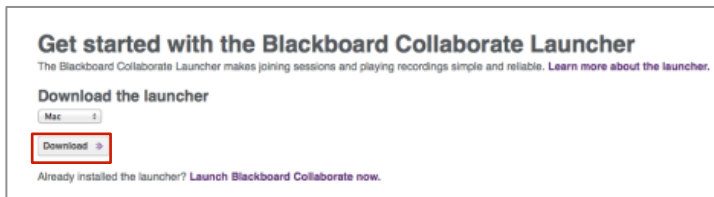
**Note:** Safari is not a supported browser for the Online School.

For more support, please visit [Troubleshooting](#).

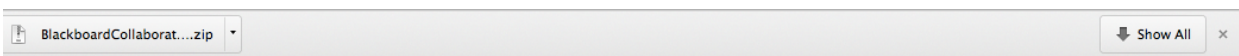
## Chrome Instructions

### Download and Install

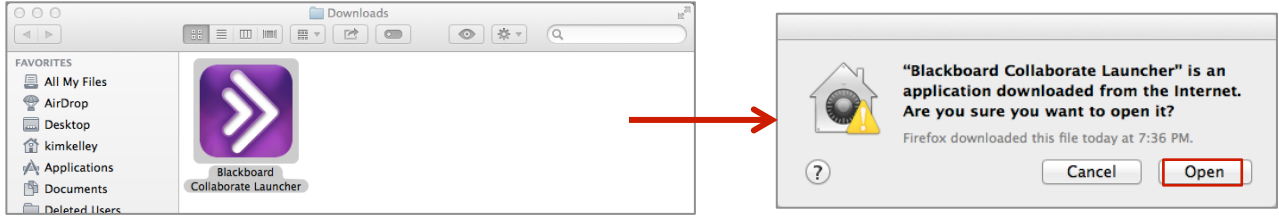
1. Click on a **ClassConnect Configuration Room**. If Room 1 is full, please visit Room 2:
  - [Room 1](#)
  - [Room 2](#)
2. Select **Mac** and then click **Download**.



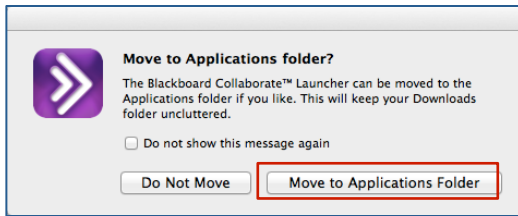
3. Double-click the **BlackboardCollaborate...zip** file (located at the bottom left-corner of your browser window).



4. Double-click the **Blackboard Collaborate Launcher** icon and then click **Open**.



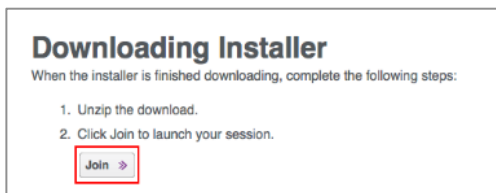
5. Click **Move to Applications Folder**.



6. Once the file is moved to the Applications Folder, you will see the Blackboard Collaborate Launcher window. You may close this window.



7. Return to the *Downloading Installer* page in your browser and then click **Join**.



## How to Join Online Sessions

If you have visited one of the ClassConnect Configuration Rooms in advance, you do not need to download the Launcher the first time you join a live ClassConnect session. Simply click the ClassConnect or session link and then select the **meeting.callob** file located at the bottom of your browser to open your session.



If you would like the file to automatically open the next time you go to a session, right-click the **meeting.collab** file and then select **Always Open Files of This Type**.

**Note:** If in the future, you clear your browser cache or use a different browser to access a session, you may see the prompt to download the Launcher again. Simply click **Launch Blackboard Collaborate now** to start your session.

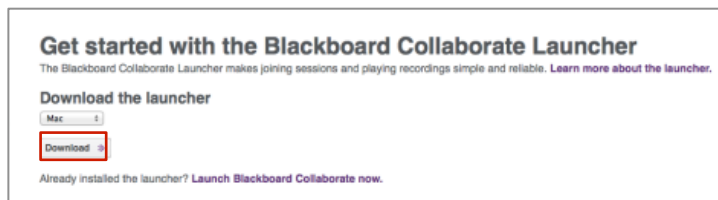


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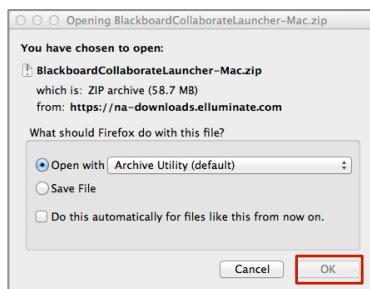
## Firefox Instructions

### Download and Install

1. Click on a **Class Connect Configuration Room**. If Room 1 is full, please visit Room 2:
  - [Room 1](#)
  - [Room 2](#)
2. Select **Mac** and then click **Download**.



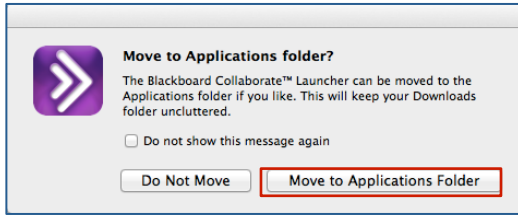
3. Click **OK** and then wait for the application to install.



4. Double-click the **Blackboard Collaborate Launcher** icon and then click **Open**.



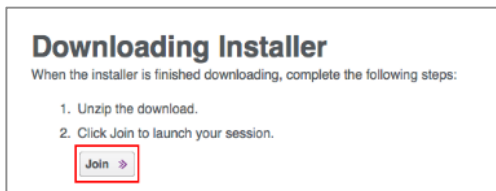
5. Click **Move to Applications Folder**.



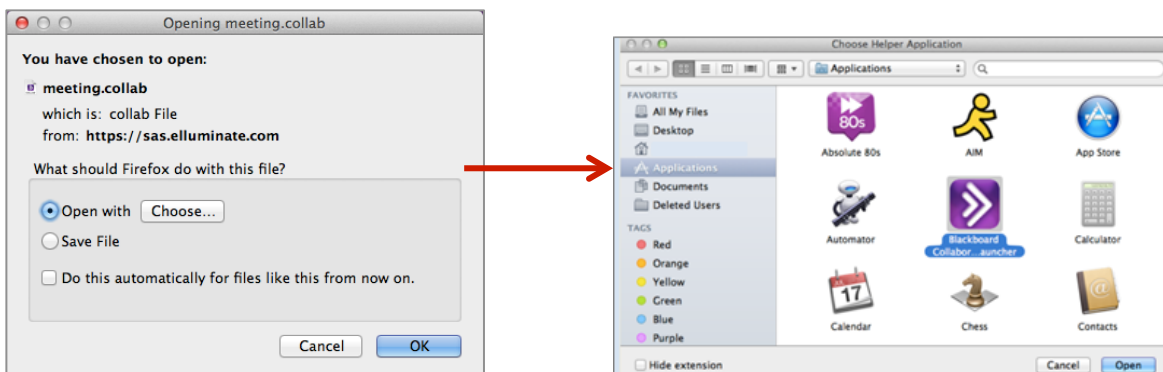
6. Once the file is moved to the Applications Folder, you will see the Blackboard Collaborate Launcher window. You may close this window.



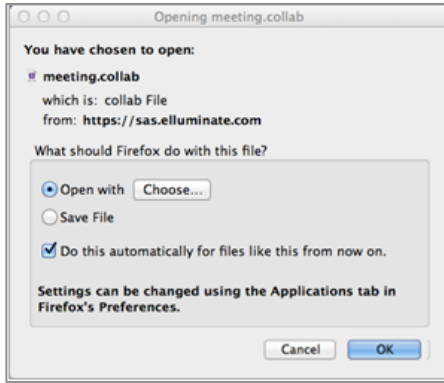
7. Return to the *Downloading Installer* page in your browser and then click **Join**.



8. Click **Choose...**, select **Blackboard Collaborate Launcher** from the list of Applications and then click **Open**.



9. Select **Do this automatically for files like this from now on** and click **OK**.



10. Please allow approximately one minute for the session to load.

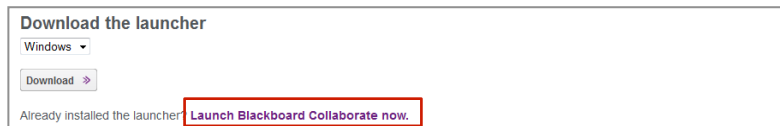
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## Troubleshooting

Visit [K12's Customer Care site](#) for support

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