

LAVCA P-EBT FAQs



1) Does my family qualify for P-EBT?

If you completed the family income verification form and qualified for a K12 loaner computer, you are eligible for free or reduced lunch which is one of the requirements for P-EBT. Information for **ALL** students (grades K-12th) enrolled at LAVCA during the 2020-21 School Year was submitted to DCFS to determine eligibility. You do **NOT** have to apply for P-EBT.

Note: It was originally communicated on the DCFS website that LAVCA did not qualify, but that has since changed.

2) When will I receive my student P-EBT card if I am eligible?

Due to the number of cards being issued, it may take several weeks for you to receive your child's card. Please be patient and do not request a new card, as that would only cause more delay. You must have a card to begin activation.

3) If my student was withdrawn prior to the end of school year, will I receive a P-EBT card?

LAVCA submitted information to DCFS for **ALL** students enrolled in LAVCA during the 2020-21 school year. DCFS will determine who qualifies for P-EBT based on information received from LAVCA.

4) Which student ID number do I use to activate my P-EBT card?

The last 4 digits of your student local ID number. You can locate this number on any copy of your student's report card. Click [here](#) for more information.

5) What address will I receive my P-EBT card?

Refer to the address found on your child's latest report card. If your address is not correct, you will need to submit proof of residence to LAVCA Registrar, Cassandra Mullins, at cmullins@lavirtual.org. Proof of residence must include the parent or legal guardian name and address. It can be a utility bill, mortgage statement or lease. Updating your address in the parent portal is not sufficient due to the required proof of residence that needs to be submitted.

Once your address is updated with LAVCA, you can contact **LaHelpU - Call center 1-888-524-3578** to update your address to receive your P-EBT card. **Please note that P-EBT cards cannot be forwarded.**

6) If my income changed during the year, can I resubmit the family income verification form for the 20-21 school year?

Unfortunately, we can't accept any changes for the 20-21 school year. However, please update your family income for the 21-22 school year when Stride/K12 email forms in July.

7) Do I use the same P-EBT card from the first round?

No, a new card will be issued in your student's name.

8) Why does my student's SIDNO not allow me to activate my P-EBT card?

If your student was enrolled in another school during 2020-21, then the previous school may have reported your student in their system. Refer to a report card from your previous school and use the SIDNO to activate the card.

For more FAQs provided by DCFS, please click here. <http://www.dcfslouisiana.gov/page/pebt-louisiana-faqs>

Non P-EBT FAQs

1) When will I receive internet reimbursement payments from Stride/K12?

Stride will distribute checks mid to late July for those who qualify for free/reduced lunch.

2) When will I receive Leap scores?

Leap scores for grades 3rd-8th will be released by the state in July. LAVCA will mail students' scores soon after it is released. High school students received their leap scores via email before the end of school year.