What Is the Blackboard Collaborate Launcher?

The Blackboard Collaborate Launcher is a software application for Windows that provides a convenient and reliable way to access your Blackboard Collaborate web conferencing sessions and recordings.

Beginning Sunday, October 5, 2014, all Windows users will receive a prompt to download and install the Launcher when logging in to a live or recorded ClassConnect session, or when visiting the ClassConnect Configuration Room. Downloading and installing the Launcher is easy and will only need to be done one time.

Because the initial download may take some time, we recommend that you install the Launcher before your first live session scheduled for Monday, October 6, 2014.

Note for Windows 8 users: The following instructions are provided in the Desktop view. If you are currently in the Metro view, please switch to Desktop view.

Please select the instructions for your browser type:

- Chrome
- Firefox
- Internet Explorer

For more support, please visit Troubleshooting.

Chrome Instructions

Download and Install

1. Click on a ClassConnect Configuration Room. If Room 1 is full, please visit Room 2:
   - Room 1
   - Room 2

2. Select Windows from the Download the Launcher drop-down menu and then click Download.

3. When the installer has finished downloading, click the BlackboardCollaborate... file (located at the bottom-left corner of the browser window).
4. Click Run.

5. Click Next to begin the Setup Wizard.

6. Click Install to run the Setup Wizard and then wait for the Launcher to install.

7. Click Finish once the Launcher is installed.

8. Return to the Downloading Installer page in your browser and click Join to go to the session. You may need to wait several minutes for the session to download and open.
How to Join Online Sessions

If you have visited one of the ClassConnect Configuration Rooms in advance, you do not need to download the Launcher the first time you join a live ClassConnect session. Simply click the ClassConnect or session link and then select the file name at the bottom of your browser to open your session. If you would like the session to automatically open each time you click a session link:

1. Right-click the meeting.collab file (located at the bottom left-corner of the browser window) to open the menu.
2. Select Always open files of this type.
3. Click the meeting.collab file to launch your session.

4. If you receive the Security Warning pictured below, select Do not show this again for apps from the publisher and location above and then click Run.

5. Your session will now open.

Note: If in the future you clear your browser cache or use a different browser to access a session, you may see the prompt to download the Launcher again. Click Launch Blackboard Collaborate now to start your session.

Back to top
Firefox Instructions

Download and Install

1. Click on a ClassConnect Configuration Room. If Room 1 is full, please visit Room 2:
   - Room 1
   - Room 2

2. Select Windows from the Download the Launcher drop-down menu and then click Download.

3. Click Save File.

4. When the installer has finished downloading, click the BlackboardCollaborate... file (located at the top-right corner of the browser window).

   **Note:** You may need to click the arrow next to the search bar to click the BlackboardCollaborate... file.

5. Click Run.
6. Click **Next** to begin the Setup Wizard.

![Setup Wizard Thumbnail](image1.png)

7. Click **Install** to run the Setup Wizard and then wait (several minutes) for the Launcher to install.

![Setup Wizard Installation Progress](image2.png)

8. Click **Finish** once the Launcher is installed.

![Launcher Completed](image3.png)

9. Now that the Launcher is installed, return to the *Downloading Installer* page in your browser and click **Join**.

![Downloading Installer](image4.png)

**How to Join Online Sessions**

If you have visited one of the ClassConnect Configuration Rooms in advance, you do not need to download the Launcher the first time you join a live ClassConnect session. When launching a session, Firefox will ask you what to do with the *meeting.collab* file. Follow the instructions below:
1. Select **Open with** and then **Blackboard Collaborate Launcher**. Select **Do this automatically for files like this from now on** and then click **OK**.

![Image](image1.png)

**Note:** If there is no drop-down menu, click **Browse** and then select **Blackboard Collaborate Launcher**.

![Image](image2.png)

2. If you receive the Security Warning pictured below, select: **Do not show this again for apps from the publisher and location above** and then click **Run**.

![Image](image3.png)

3. Your session will now open.

**Note:** If in the future you **clear your browser cache** or **use a different browser** to access a session, you may see the prompt to download the Launcher again. Click **Launch Blackboard Collaborate now** to start your session.
Internet Explorer Instructions

Download and Install

1. Click on a **ClassConnect Configuration Room**. If Room 1 is full, please visit Room 2:
   - Room 1
   - Room 2

2. Select **Windows** from the *Download the launcher* drop-down menu and then click **Download**.

3. Click **Run** (from the pop-up box located at the bottom of the screen) to start the Blackboard Collaborate Setup Wizard.

4. Click **Next** to begin the Setup Wizard.

5. Click **Install** to run the Setup Wizard and then wait (several minutes) for the Launcher to install.
6. Click **Finish** once the Launcher is installed.

![Completing the Blackboard Collaborate Launcher Setup Wizard](image)

7. Return to the *Downloading Installer* page in your browser and click **Join**.

![Download Installer](image)

**How to Join Online Sessions**

If you have visited one of the ClassConnect Configuration Rooms in advance, you do not need to download the Launcher the first time you join a live ClassConnect session. Simply click the ClassConnect or session link. Internet Explorer will ask you what do to with the *meeting.collab* file. Follow instructions below:

1. Click **Open**.

![Do you want to open or save meeting.collab from sss.elluminate.com?](image)

2. If you receive the Security Warning pictured below, select **Do not show this again for apps from the publisher and location above** and then click **Run**.

![Security Warning](image)

3. Your session will now open.

**Note:** If in the future you *clear your browser cache* or *use a different browser* to access a session, you may see the prompt to download the Launcher again. Click **Launch Blackboard Collaborate now** to start your session.

![Download the launcher](image)

*Back to top*
Troubleshooting

Visit K12’s Customer Care site for support.

Back to top